

Summary of Responses to Consultation about Re-modelling of Children’s Centre Services which took place between 1 November 2016 and 31 January 2017.

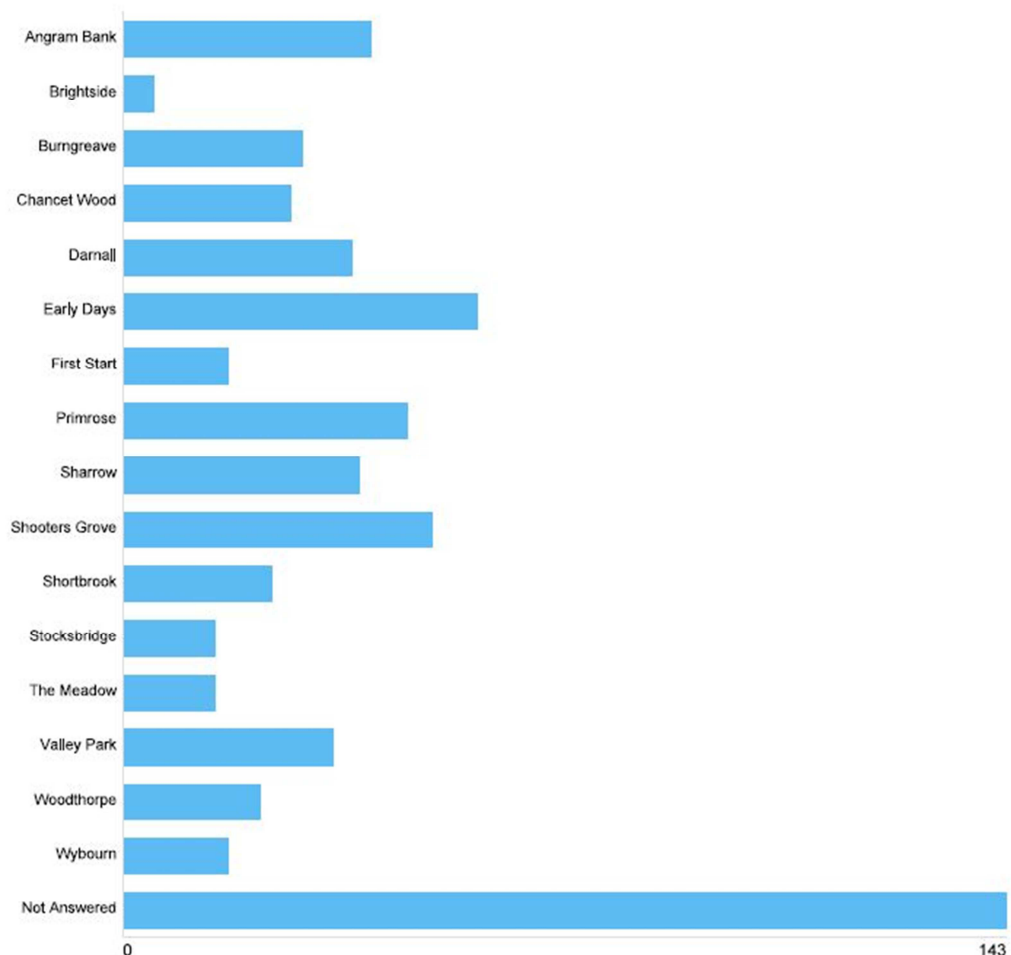
Question 1: Do you use services at a Children’s Centre or an outreach venue?

Use the service?



Question 2: Which Children’s Centre area do you use the most?

Area used



Breakdown of where the responses came from in relation to the existing children’s centres.

We received 616 responses to the consultation. 580 of these responders told us the first part of their postcode and 35 did not. Column C below details these however this does not enable us to say specifically which would be the responder’s home centre as centre boundaries cross postcode areas. Column B gives some idea of which of the children’s centre areas the responders live in. Column D

details the numbers of responses that gave us the first part of their postcode and said that they used children’s centre services.

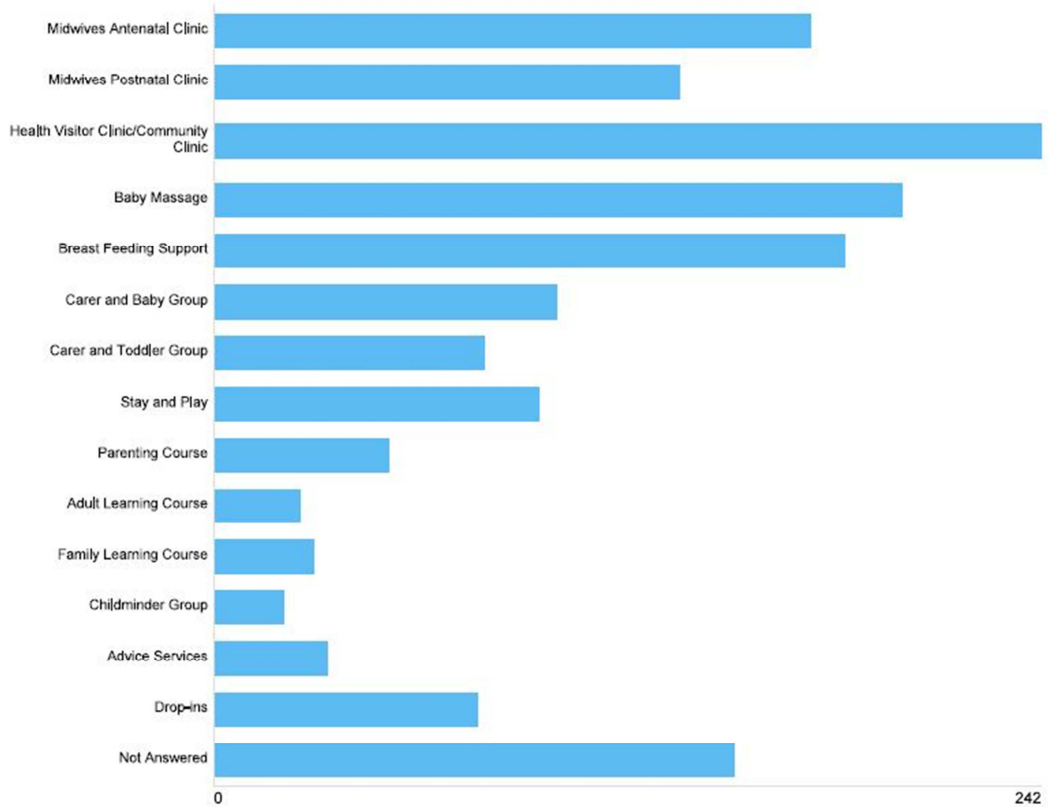
The table below gives some idea of which children’s centre area the responders might live within.

Col A	Col B	Col C	Col D
Postcode prefix	Possible Centre	No of responders	No of responders who use CC
S1	Sharrow	2	1
S2	Wybourn or Darnall	37	30
S3	Primrose/Burngreave/Sharrow	13	13
S4	Burngreave/The Meadow	13	12
S5	Early Days/Brightside/The Meadow	91	79
S6	Shooters Grove / Primrose	88	79
S7	Sharrow / Primrose	19	15
S8	Chancet Wood/Valley Park/Sharrow	47	30
S9	Darnall	24	23
S10	Primrose / Sharrow	30	25
S11	Sharrow /Primrose	12	6
S12	Shortbrook/Valley Park	27	16
S13	Woodthorpe	25	22
S14	Valley Park	25	23
S17	Primrose	10	8
S20	Shortbrook	38	12
S21	Shortbrook	1	1
S23	Shortbrook	1	0
S25	out of Sheffield	1	0
S26	Shortbrook	2	0
S35	Shooters Grove / Angram Bank	52	42
S36	Stocksbridge	18	13
S61	Brightside/Darnall	1	0
S62	First Start/Angram Bank/Early Days	1	1
S66	Brightside/Darnall	2	2
Sheffield	Unknown	1	0
Blank	Unknown	35	30
		616	483

During the period of the consultation 5800 families accessed services, given that 483 families who responded said that they use children’s centre area services this is an estimated 8% response rate.

Question 3: Which Children's Centre services do you use?

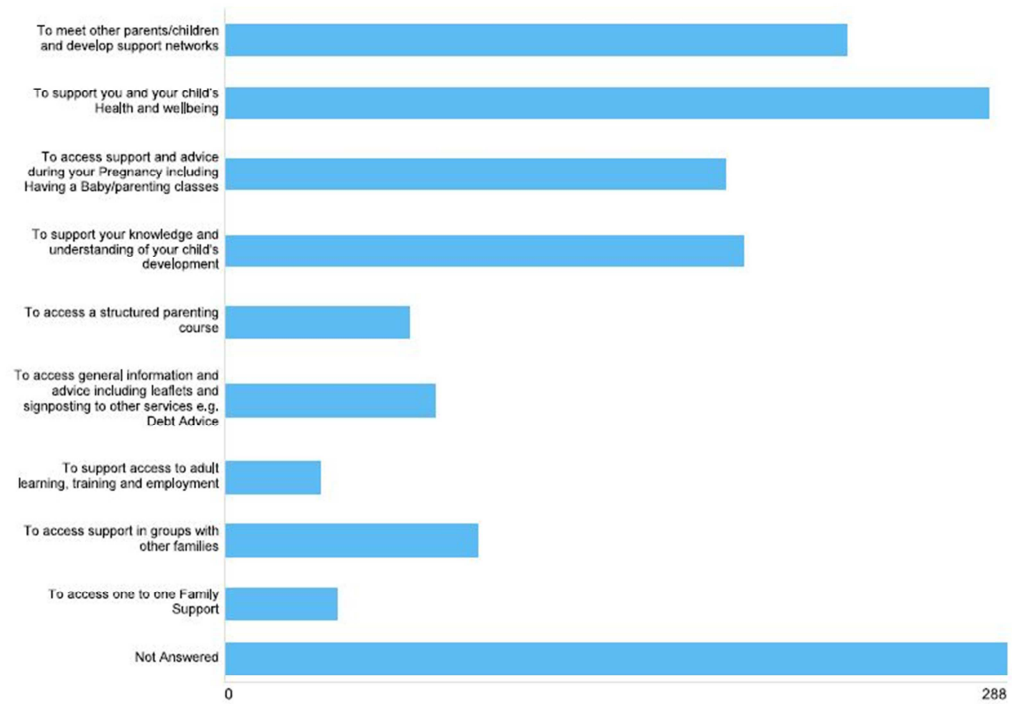
Services used



Individual comments regarding Q3 were mainly themed around Early Health: Antenatal, Postnatal and Breast Feeding Support and also groups supporting bonding & attachment and child development.

Question 4: Have you used the Children's Centre services for any of the reasons listed below:

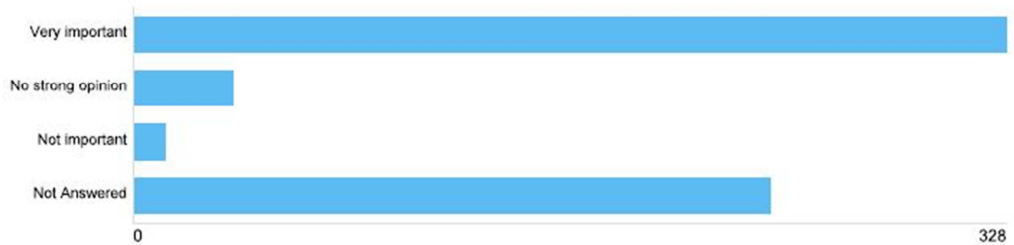
which services used



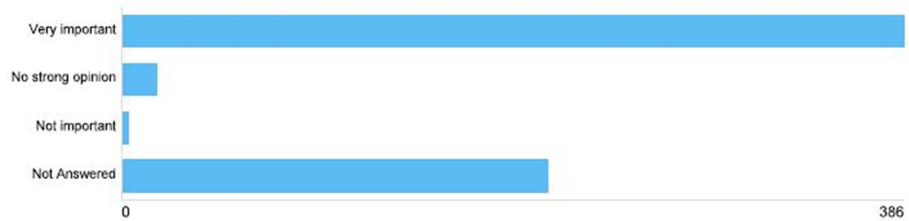
Comments for Q4 aligned the reasons for accessing services to the themes identified in response to Q3 and in particular breast feeding support and meeting other parents.

Question 5: Please tell us how important these services are for you and your family?

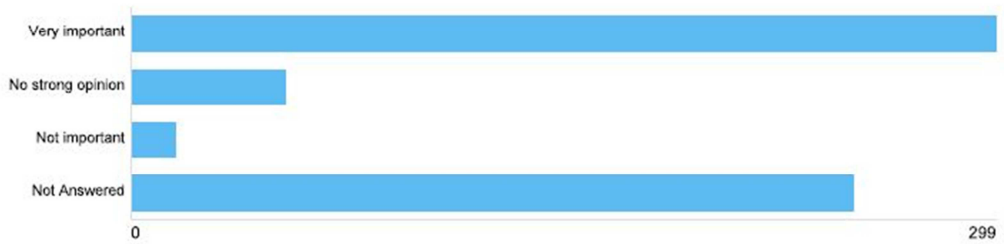
Reason and importance - Meeting other parents/children and develop support networks



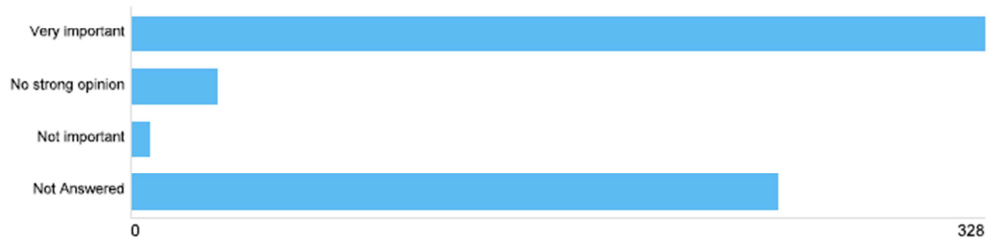
Reason and importance - Help support myself/my child's health and wellbeing



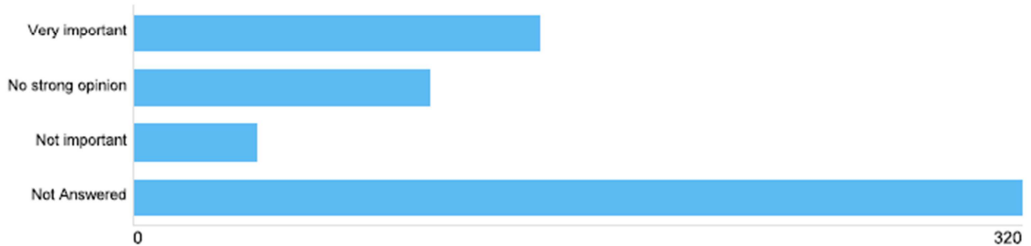
Reason and importance - Accessing support and advice during my pregnancy including having a baby/parenting classes



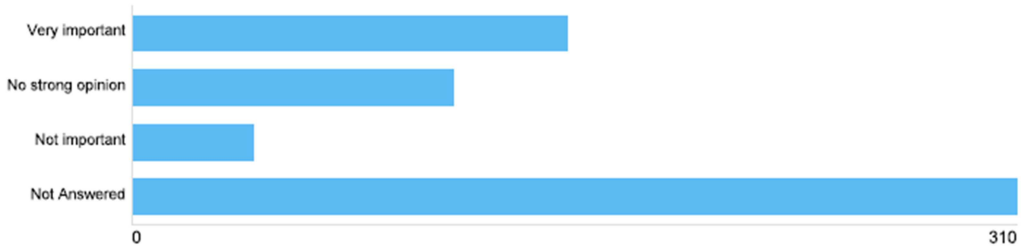
Reason and importance - Supporting my knowledge and understanding of my child's development



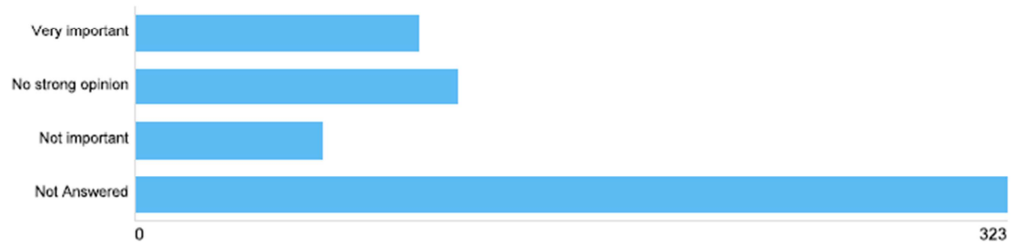
Reason and importance - Accessing a structured parenting course



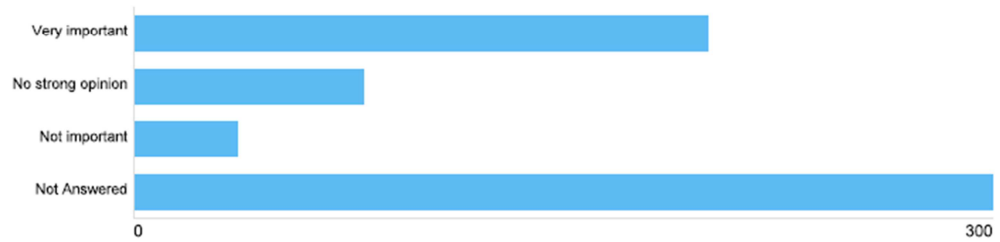
Reason and importance - Access general information and advice including leaflets and signposting to other services e.g. Debt Advice



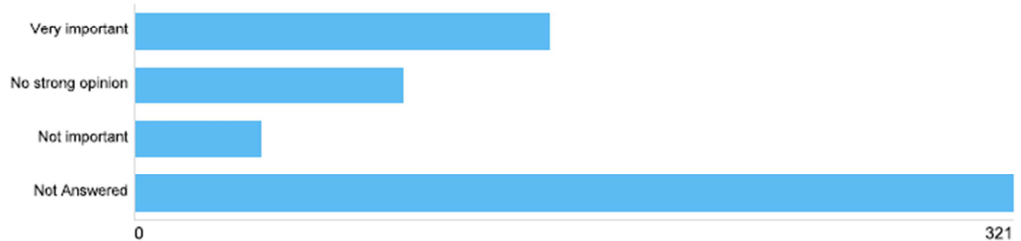
Reason and importance - Support when accessing to adult learning, training and employment



Reason and importance - Accessing support in groups with other families

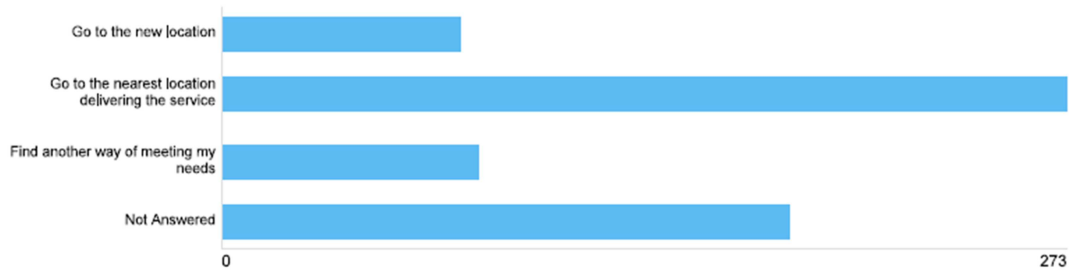


Reason and importance - Accessing one to one Family Support



Question 6: What would you do if the services you use most moved location?

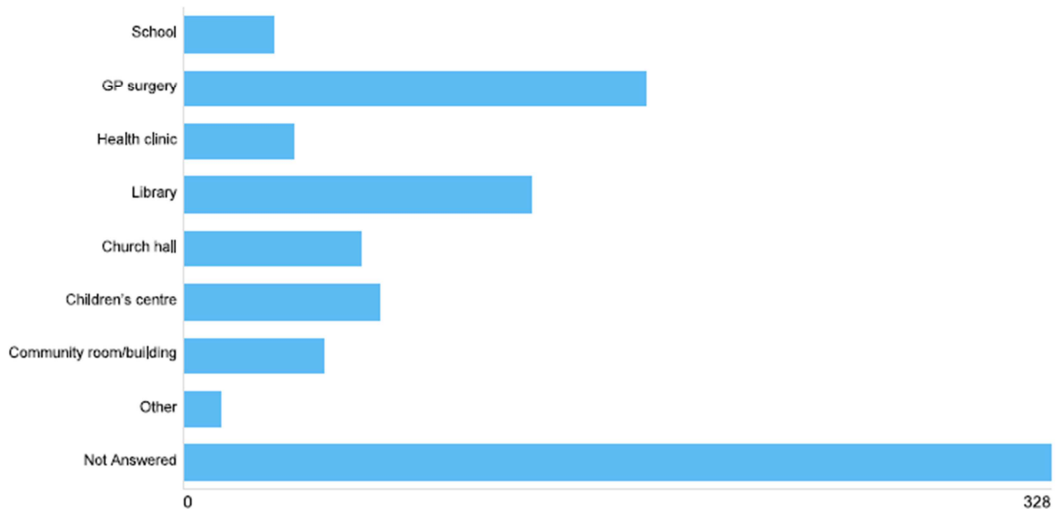
action if location moved



In respect of Q6, individual comments were mainly concerned with any changed venues being too far away or not accessible via public transport. These concerns will be mitigated through outreach.

Question 7: Do you receive services for under 5s in other places e.g. any of the following:

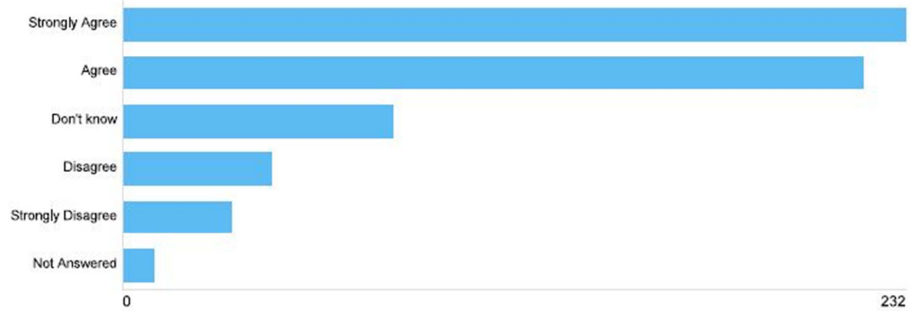
services from other places



It is clear from the responses to Q7 and the additional comments that many families already access services at outreach within their local area, probably without realising.

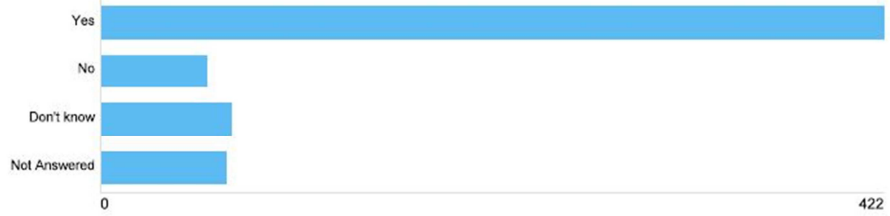
Question 8: Currently Children's Centre areas offer services to families with children from pre-birth to 5 years old. We are proposing to extend services to families with children from pre-birth to 19 years (25 years if child has a disability) in order to provide support for the whole family.

pre-birth-19 agree/disagree

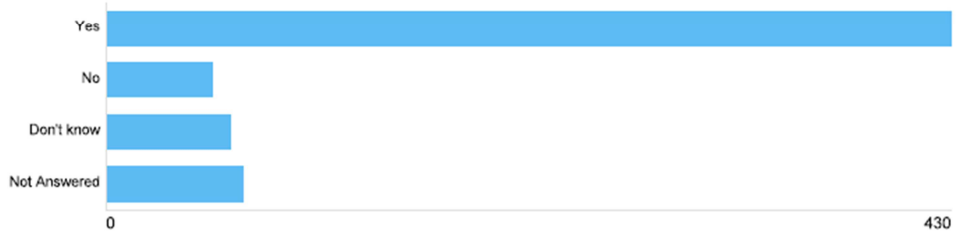


Question 9: In the new Family Centres there will be a range of services available for children, young people and family's - pre-birth to 19 years. What type of support would benefit you and your family?

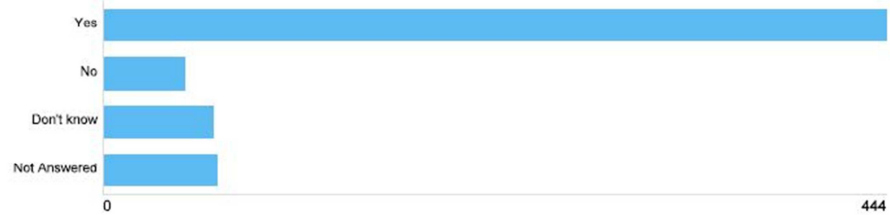
what type of benefit/support - Support with physical health and wellbeing



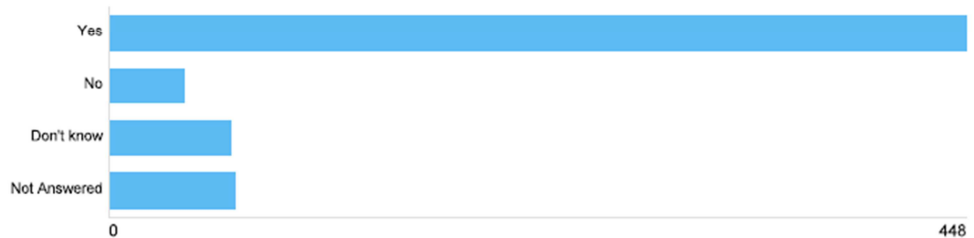
what type of benefit/support - Support with meeting your children and families emotional needs



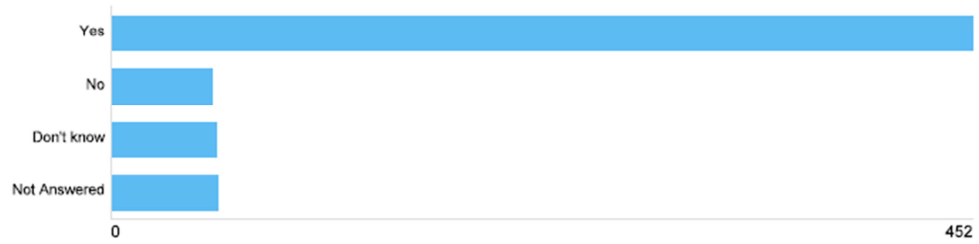
what type of benefit/support - Support and practical advice on keeping your children safe



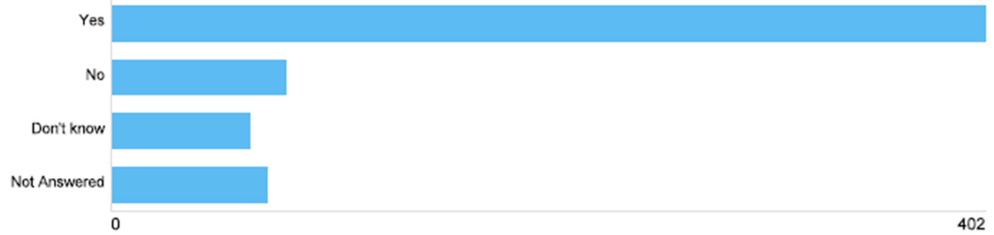
what type of benefit/support - Support in developing social networks through peer support and groups



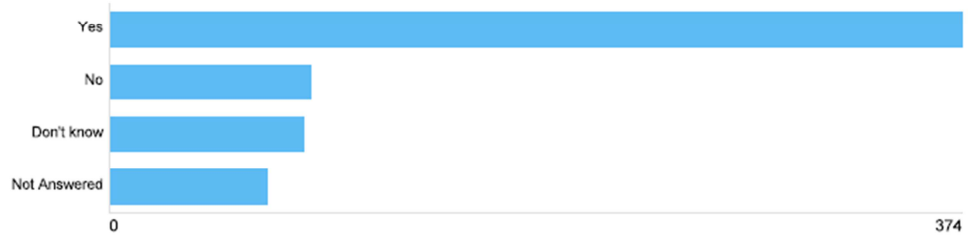
what type of benefit/support - Supporting you to help your child with their education and learning



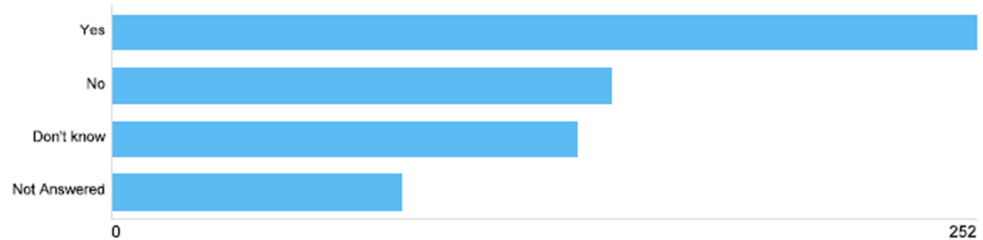
what type of benefit/support - Supporting you in your role as a parent particularly in relation to establishing and maintaining Boundaries and Behaviour



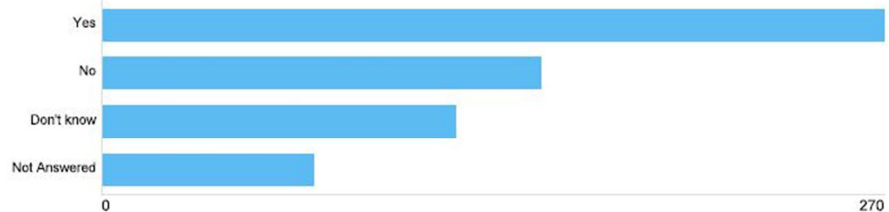
what type of benefit/support - Support to establish positive family routines



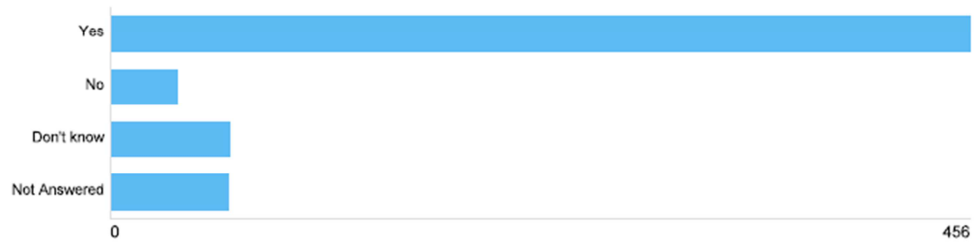
what type of benefit/support - Access to support regarding home and money including impartial debt and benefits advice



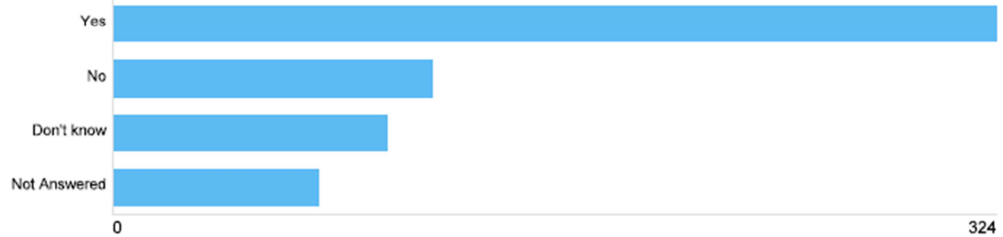
what type of benefit/support - Supporting you in your progress to work and training, including volunteering



what type of benefit/support - General information, advice and guidance

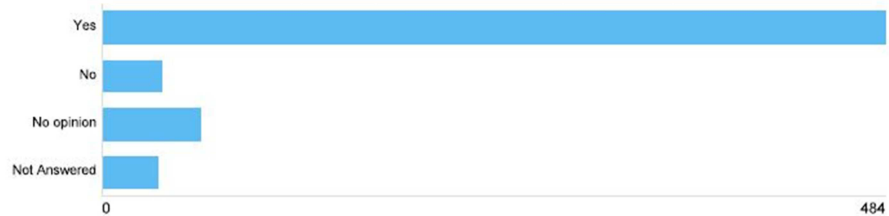


what type of benefit/support - Support with a child with a difficulty or disability

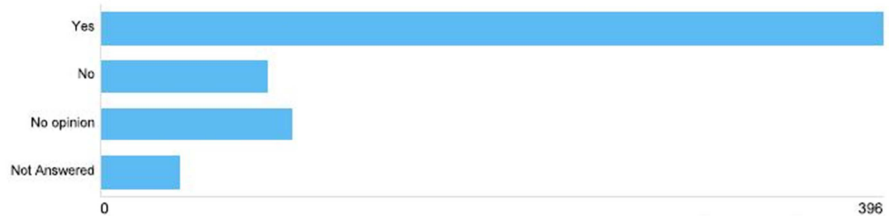


Question 10: Should Family Centre areas offer:

other services - Services at different times e.g. evenings, weekends, during school holidays?



other services - Contraception & sexual health services?



Question 11: We really value the knowledge you have about your family and it would be helpful if you could comment further. What other services do you think Family Centre areas could offer that would help you and your family?

Please tell us here:

There were 234 responses to this part of the question.

From the general comments in response to Q11 it is clear that there has been a misconception around the meaning of 0-19 services with parents of under 5s worried that adults and older children will be in the same groups as young children.

Comments indicate that families would like more of what we do.

Locally available services are very popular.

Consultation with partners indicate that we need to have further discussions about 19-25 services for young adults with disabilities to clarify what might be offered.

The main themes from above follow through, in summary these were:

- Child development
- Health
- Networking/Social/Family time/Groups - in particular SEN Groups, Dads groups, Multiples Groups (twins, triplets etc.)
- Information, Advice & Guidance (local and using a variety of channels)
- Adult support: training/advice/job clubs etc.
- Out of hours and timings of services